

# Performance statistics



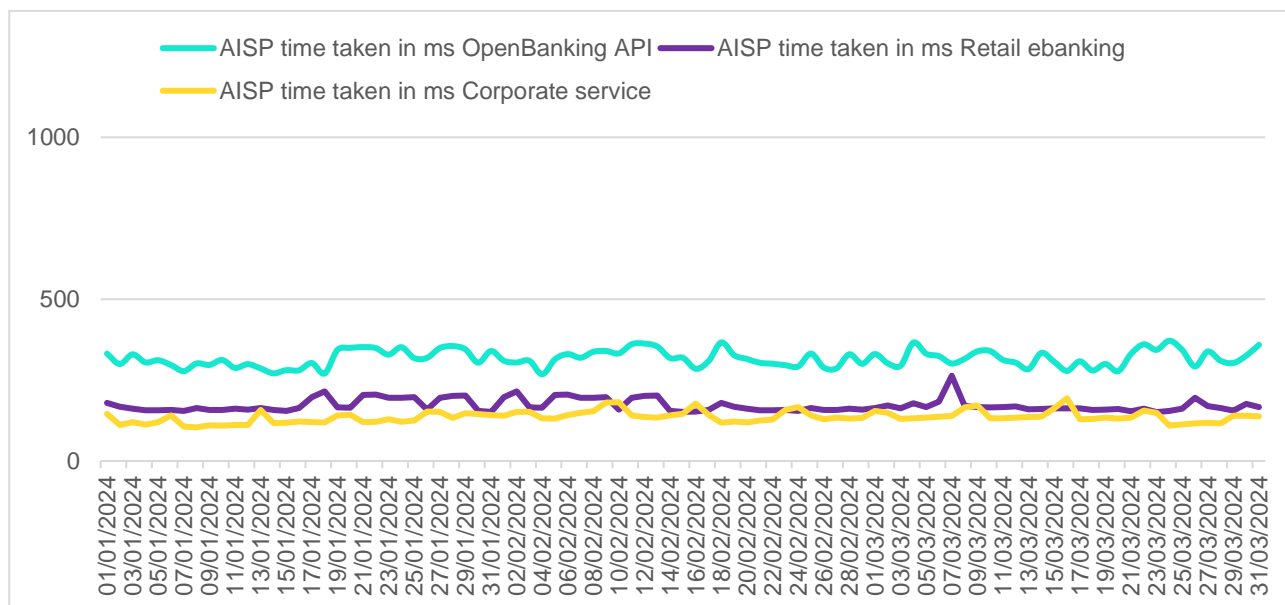
## AIS AND PIS RESPONSE TIMES

### OPEN BANKING API, RETAIL EBANKING AND CORPORATE SERVICE

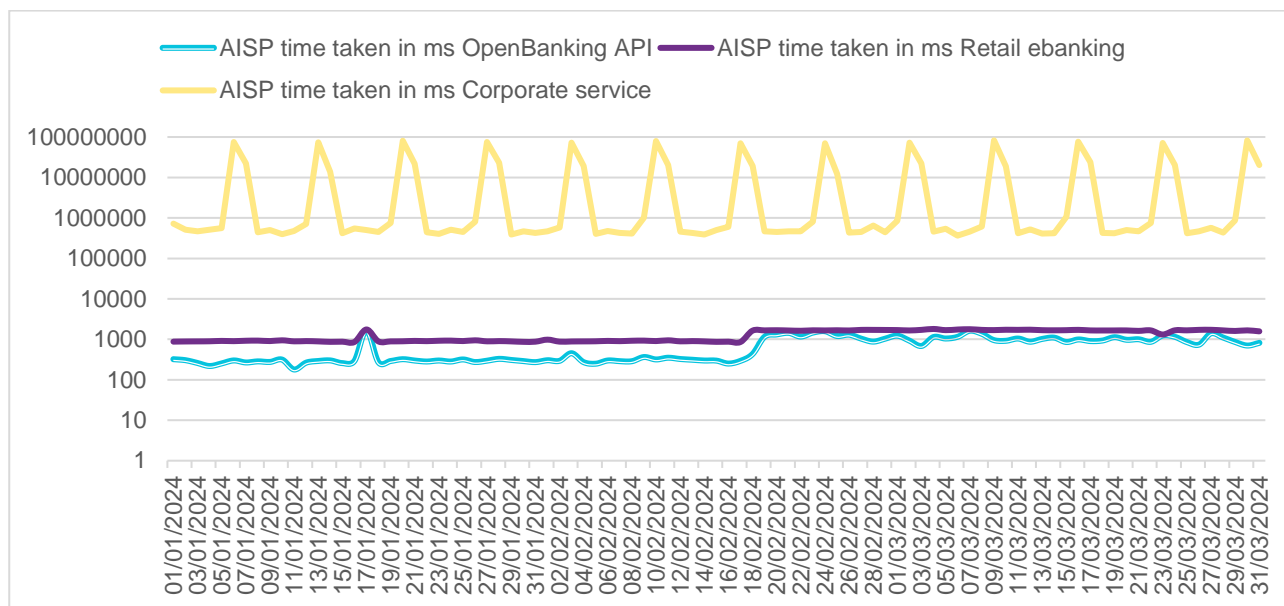
The report presents in graph and table form the daily average response time in milliseconds of the Account Information and Payment Initiation services recorded during the past quarter.

## AVERAGE TIME TAKEN IN MILLISECONDS

### AISP



## PISP



## AVERAGE TIME TAKEN IN MILLISECONDS RAW DATA

### AISP

Date	AISP time taken in ms OpenBanking API	AISP time taken in ms Retail ebanking	AISP time taken in ms Corporate service
01/01/2024	332	180	146
02/01/2024	300	168	111
03/01/2024	330	161	120
04/01/2024	305	156	112
05/01/2024	311	156	120
06/01/2024	297	158	141
07/01/2024	278	154	106
08/01/2024	301	164	104
09/01/2024	297	158	110
10/01/2024	312	158	109
11/01/2024	288	162	111
12/01/2024	299	158	111
13/01/2024	286	163	158
14/01/2024	271	158	117
15/01/2024	281	154	118
16/01/2024	280	164	122
17/01/2024	303	197	120

18/01/2024	270	215	119
19/01/2024	343	165	141
20/01/2024	349	165	143
21/01/2024	352	204	120
22/01/2024	349	205	121
23/01/2024	329	195	129
24/01/2024	351	195	121
25/01/2024	318	197	125
26/01/2024	319	159	152
27/01/2024	349	195	152
28/01/2024	355	201	133
29/01/2024	345	202	148
30/01/2024	304	155	144
31/01/2024	340	152	142
01/02/2024	310	197	140
02/02/2024	304	215	152
03/02/2024	310	165	152
04/02/2024	268	165	132
05/02/2024	314	204	131
06/02/2024	330	205	142
07/02/2024	319	195	148
08/02/2024	337	195	153
09/02/2024	340	197	181
10/02/2024	333	159	181
11/02/2024	361	195	141
12/02/2024	363	201	136
13/02/2024	353	202	134
14/02/2024	318	155	141
15/02/2024	319	152	146
16/02/2024	285	153	177
17/02/2024	309	158	143
18/02/2024	366	180	118
19/02/2024	327	168	122
20/02/2024	315	161	119
21/02/2024	303	156	125
22/02/2024	300	156	128
23/02/2024	296	158	157
24/02/2024	292	154	167
25/02/2024	332	164	140
26/02/2024	289	158	129
27/02/2024	286	158	134
28/02/2024	330	162	131
29/02/2024	300	158	133
01/03/2024	330	163	154
02/03/2024	302	171	149

03/03/2024	294	162	130
04/03/2024	366	178	132
05/03/2024	331	166	134
06/03/2024	324	183	137
07/03/2024	301	263	139
08/03/2024	316	171	166
09/03/2024	339	167	172
10/03/2024	340	166	132
11/03/2024	312	166	132
12/03/2024	304	169	134
13/03/2024	284	160	136
14/03/2024	334	161	137
15/03/2024	307	163	163
16/03/2024	278	163	194
17/03/2024	308	163	129
18/03/2024	279	158	130
19/03/2024	300	159	134
20/03/2024	277	161	131
21/03/2024	331	154	134
22/03/2024	361	162	156
23/03/2024	343	151	149
24/03/2024	372	155	109
25/03/2024	343	161	113
26/03/2024	292	195	116
27/03/2024	338	169	118
28/03/2024	310	163	116
29/03/2024	303	156	140
30/03/2024	325	176	140
31/03/2024	359	166	138

## PISP

Date	PISP time taken in ms OpenBanking API	PISP time taken in ms Retail ebanking	PISP time taken in ms Corporate service (Non working days excluded)
01/01/2024	323	877	718362
02/01/2024	305	885	513789
03/01/2024	260	889	469343
04/01/2024	219	895	508814
05/01/2024	254	913	562535
06/01/2024	301	902	74794782
07/01/2024	268	922	22293197
08/01/2024	285	929	442114
09/01/2024	276	906	503678
10/01/2024	316	945	394827

11/01/2024	180	892	475929
12/01/2024	265	904	711485
13/01/2024	291	889	73649865
14/01/2024	301	866	13795023
15/01/2024	258	874	421288
16/01/2024	292	859	547772
17/01/2024	1666	1750	506464
18/01/2024	270	885	453399
19/01/2024	291	889	755487
20/01/2024	323	895	80394201
21/01/2024	299	913	21967770
22/01/2024	283	902	440767
23/01/2024	299	922	405962
24/01/2024	283	929	508892
25/01/2024	318	906	447914
26/01/2024	275	945	804730
27/01/2024	297	892	75070664
28/01/2024	329	904	22914897
29/01/2024	309	889	392546
30/01/2024	290	866	466327
31/01/2024	273	874	424229
01/02/2024	304	981	467717
02/02/2024	294	877	578356
03/02/2024	453	885	72477141
04/02/2024	273	889	19263054
05/02/2024	250	895	400428
06/02/2024	300	913	471469
07/02/2024	288	902	423186
08/02/2024	288	922	412701
09/02/2024	365	929	996554
10/02/2024	318	906	79104348
11/02/2024	351	945	20359269
12/02/2024	326	892	461249
13/02/2024	313	904	428358
14/02/2024	299	889	391594
15/02/2024	298	866	505449
16/02/2024	252	874	598949
17/02/2024	294	859	70550623
18/02/2024	433	1639	19149413
19/02/2024	1163	1661	470048
20/02/2024	1321	1677	450734
21/02/2024	1442	1652	471059
22/02/2024	1168	1626	467798
23/02/2024	1467	1670	802238
24/02/2024	1587	1655	70490283

25/02/2024	1208	1673	12202933
26/02/2024	1299	1653	435046
27/02/2024	1041	1709	454130
28/02/2024	877	1710	645465
29/02/2024	1040	1701	442291
01/03/2024	1228	1693	857167
02/03/2024	927	1657	73246250
03/03/2024	686	1712	22188709
04/03/2024	1141	1802	459224
05/03/2024	1046	1687	541367
06/03/2024	1154	1746	365826
07/03/2024	1629	1775	458568
08/03/2024	1373	1710	614503
09/03/2024	957	1690	82972652
10/03/2024	921	1723	18718665
11/03/2024	1046	1713	419145
12/03/2024	872	1728	521029
13/03/2024	1022	1681	413116
14/03/2024	1100	1671	419982
15/03/2024	858	1681	1058790
16/03/2024	992	1713	76307931
17/03/2024	905	1659	23894666
18/03/2024	933	1653	425899
19/03/2024	1127	1657	419069
20/03/2024	974	1659	503418
21/03/2024	1003	1616	463949
22/03/2024	868	1661	746052
23/03/2024	1243	1315	70951836
24/03/2024	1150	1670	20200663
25/03/2024	854	1666	419694
26/03/2024	740	1712	466803
27/03/2024	1405	1719	573374
28/03/2024	1107	1660	432731
29/03/2024	859	1609	875266
30/03/2024	702	1665	82913228
31/03/2024	818	1572	20328670