

# Performance statistics



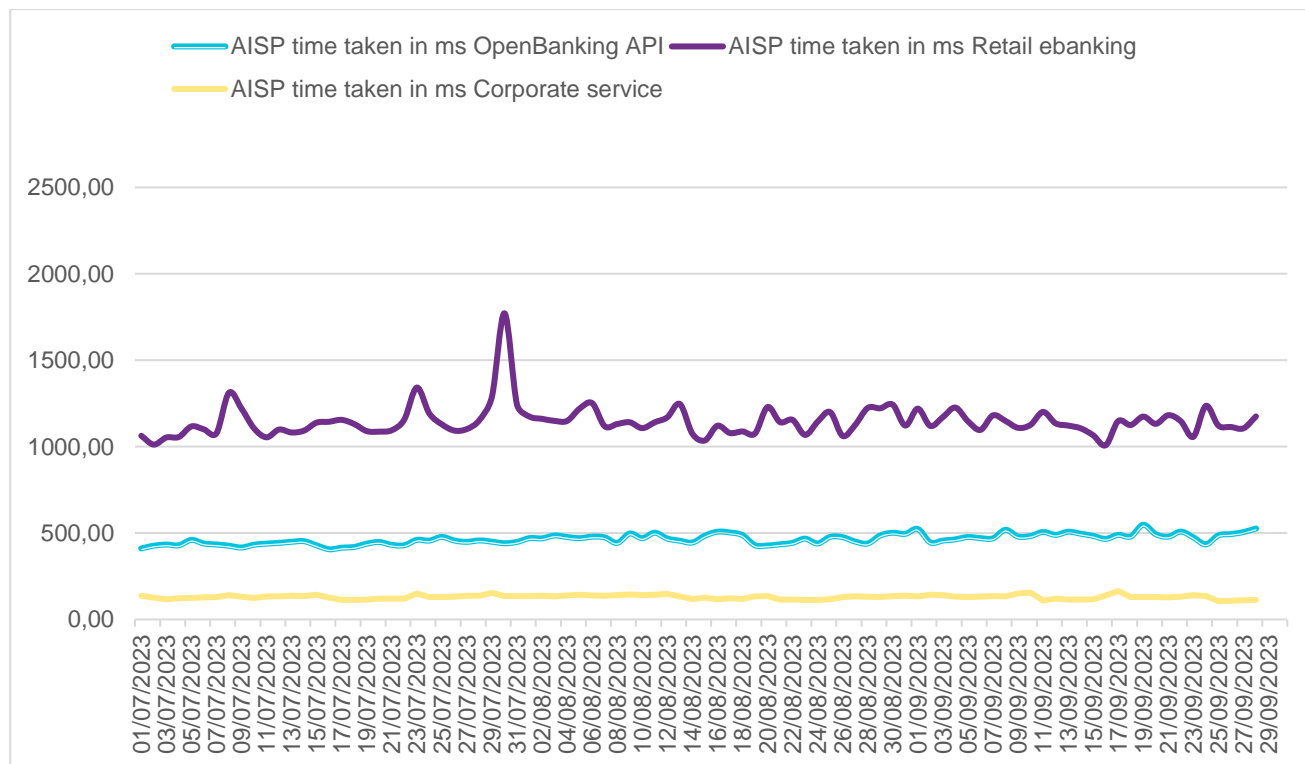
## AIS AND PIS RESPONSE TIMES

### OPEN BANKING API, RETAIL EBANKING AND CORPORATE SERVICE

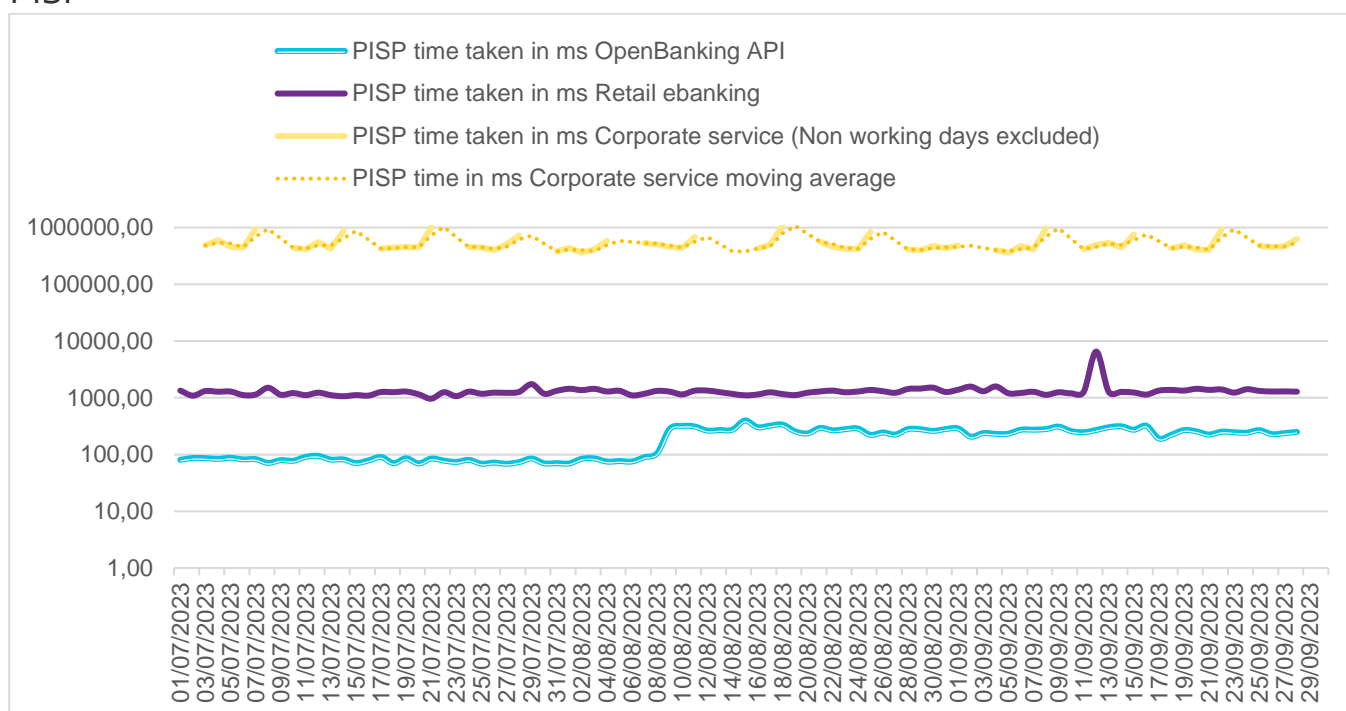
The report presents in graph and table form the daily average response time in milliseconds of the Account Information and Payment Initiation services recorded during the past quarter.

## AVERAGE TIME TAKEN IN MILLISECONDS

### AISP



## PISP



## AVERAGE TIME TAKEN IN MILLISECONDS RAW DATA

### AISP

Date	AISP time taken in ms OpenBanking API	AISP time taken in ms Retail ebanking	AISP time taken in ms Corporate service
01/07/2023	411,04	1063	136,90
02/07/2023	426,90	1012	125,74
03/07/2023	433,66	1053	117,58
04/07/2023	429,29	1056	122,79
05/07/2023	460,28	1117	124,01
06/07/2023	439,63	1100	128,30
07/07/2023	433,97	1077	130,73
08/07/2023	426,57	1312	140,74
09/07/2023	416,54	1221	132,24
10/07/2023	432,61	1106	125,01
11/07/2023	438,93	1054	133,03
12/07/2023	443,25	1099	133,57
13/07/2023	449,41	1082	136,40
14/07/2023	452,84	1093	135,99
15/07/2023	428,96	1139	143,01
16/07/2023	406,34	1144	126,73
17/07/2023	415,24	1155	113,82
18/07/2023	419,55	1131	113,90

19/07/2023	438,52	1090	115,29
20/07/2023	448,20	1087	120,82
21/07/2023	431,70	1095	120,46
22/07/2023	429,59	1157	119,84
23/07/2023	460,57	1342	150,69
24/07/2023	456,55	1192	130,25
25/07/2023	477,68	1129	130,25
26/07/2023	456,51	1093	132,15
27/07/2023	449,40	1102	137,96
28/07/2023	457,41	1154	137,96
29/07/2023	450,18	1290	154,47
30/07/2023	441,04	1772	135,13
31/07/2023	448,78	1243	135,24
01/08/2023	470,79	1174	135,25
02/08/2023	469,58	1161	136,47
03/08/2023	486,04	1149	133,72
04/08/2023	477,05	1149	139,78
05/08/2023	470,38	1220	142,25
06/08/2023	479,25	1252	139,05
07/08/2023	475,16	1118	136,76
08/08/2023	443,32	1131	141,37
09/08/2023	497,30	1141	143,94
10/08/2023	470,66	1107	140,78
11/08/2023	501,88	1141	143,72
12/08/2023	468,32	1170	148,22
13/08/2023	455,95	1247	134,24
14/08/2023	445,46	1075	118,28
15/08/2023	484,87	1036	125,95
16/08/2023	507,85	1121	117,34
17/08/2023	503,62	1079	121,60
18/08/2023	487,86	1088	119,13
19/08/2023	429,73	1076	132,88
20/08/2023	428,18	1229	134,98
21/08/2023	434,99	1142	115,62
22/08/2023	443,60	1155	114,63
23/08/2023	467,58	1068	113,46
24/08/2023	439,63	1144	114,08
25/08/2023	478,16	1200	117,56
26/08/2023	476,31	1062	129,65
27/08/2023	450,80	1126	133,78
28/08/2023	439,80	1224	132,37
29/08/2023	486,27	1222	129,04
30/08/2023	501,82	1243	134,63
31/08/2023	495,61	1122	137,65
01/09/2023	523,44	1220	133,41

02/09/2023	446,02	1120	143,27
03/09/2023	456,61	1171	140,43
04/09/2023	463,55	1226	131,77
05/09/2023	477,16	1147	129,04
06/09/2023	470,61	1097	131,40
07/09/2023	469,51	1181	135,04
08/09/2023	518,83	1149	132,67
09/09/2023	480,10	1109	149,33
10/09/2023	483,14	1126	155,07
11/09/2023	506,37	1201	109,88
12/09/2023	489,52	1135	119,82
13/09/2023	507,63	1122	115,81
14/09/2023	496,57	1106	114,67
15/09/2023	483,54	1066	117,59
16/09/2023	466,33	1008	139,22
17/09/2023	489,65	1148	164,41
18/09/2023	480,27	1125	129,20
19/09/2023	548,09	1174	129,24
20/09/2023	493,66	1132	129,87
21/09/2023	479,13	1182	128,19
22/09/2023	508,55	1147	132,11
23/09/2023	475,41	1057	141,10
24/09/2023	434,70	1236	136,03
25/09/2023	486,96	1122	106,39
26/09/2023	494,07	1114	107,59
27/09/2023	505,92	1106	111,02
28/09/2023	526,33	1175	113,48
29/09/2023	541,30	1301	109,00
30/09/2023	539,69	1149	118,22

## PISP

Date	PISP time taken in ms OpenBanking API	PISP time taken in ms Retail ebanking	PISP time taken in ms Corporate service (Non working days excluded)
01/07/2023	80,77	1342,00	-
02/07/2023	86,91	1091,00	-
03/07/2023	86,49	1316,50	484753
04/07/2023	83,86	1279,00	602195
05/07/2023	87,70	1290,50	457297
06/07/2023	82,11	1119,00	443336
07/07/2023	82,92	1141,50	947406
08/07/2023	71,32	1503,50	-
09/07/2023	79,64	1131,00	-
10/07/2023	77,76	1212,50	440002

11/07/2023	91,34	1114,50	416797
12/07/2023	94,66	1232,00	555933
13/07/2023	81,52	1113,50	422312
14/07/2023	82,08	1065,50	876218
15/07/2023	70,99	1115,00	-
16/07/2023	78,76	1094,00	-
17/07/2023	90,64	1266,00	425668
18/07/2023	70,64	1256,00	445082
19/07/2023	85,99	1289,00	459195
20/07/2023	69,77	1151,00	443870
21/07/2023	84,91	964,50	1020004
22/07/2023	78,26	1253,50	-
23/07/2023	74,07	1069,00	-
24/07/2023	80,64	1284,50	458358
25/07/2023	69,02	1178,00	446306
26/07/2023	72,14	1234,00	401310
27/07/2023	68,77	1223,50	508207
28/07/2023	73,63	1269,50	721074
29/07/2023	85,03	1738,50	-
30/07/2023	70,10	1180,50	-
31/07/2023	70,45	1328,50	380212
01/08/2023	69,82	1444,50	438155
02/08/2023	84,17	1365,50	362213
03/08/2023	85,53	1440,00	410670
04/08/2023	75,19	1290,50	581551
05/08/2023	76,73	1331,00	-
06/08/2023	75,49	1104,00	-
07/08/2023	90,09	1180,50	531948
08/08/2023	105,65	1323,00	507121
09/08/2023	282,23	1285,00	458239
10/08/2023	320,29	1147,00	437189
11/08/2023	312,17	1334,00	687774
12/08/2023	264,50	1341,50	-
13/08/2023	270,50	1256,50	-
14/08/2023	273,24	1173,50	380869
15/08/2023	397,73	1105,00	-
16/08/2023	303,89	1144,50	430436
17/08/2023	322,59	1249,50	496729
18/08/2023	337,46	1163,50	1076197
19/08/2023	256,41	1116,50	-
20/08/2023	235,80	1230,00	-
21/08/2023	294,68	1293,50	565118
22/08/2023	266,61	1339,50	456926
23/08/2023	279,61	1251,00	424745
24/08/2023	287,87	1291,00	421564

25/08/2023	222,66	1374,50	838408
26/08/2023	244,70	1306,00	-
27/08/2023	225,41	1226,00	-
28/08/2023	281,40	1431,50	410635
29/08/2023	278,73	1455,00	398256
30/08/2023	261,16	1506,00	472324
31/08/2023	280,98	1267,00	433887
01/09/2023	288,15	1387,50	482104
02/09/2023	206,97	1575,50	-
03/09/2023	239,10	1304,00	-
04/09/2023	231,17	1585,00	398937
05/09/2023	233,59	1203,00	361470
06/09/2023	274,31	1216,00	477645
07/09/2023	274,54	1277,50	413128
08/09/2023	281,20	1128,50	969610
09/09/2023	310,72	1251,50	-
10/09/2023	259,15	1197,50	-
11/09/2023	247,73	1264,50	419069
12/09/2023	270,82	6534,50	493931
13/09/2023	303,48	1272,50	541313
14/09/2023	314,59	1272,50	444177
15/09/2023	274,00	1240,00	759856
16/09/2023	321,15	1140,50	-
17/09/2023	191,79	1340,50	-
18/09/2023	223,69	1376,00	435190
19/09/2023	269,88	1340,00	485648
20/09/2023	255,68	1442,50	407201
21/09/2023	225,30	1379,00	408128
22/09/2023	253,00	1403,50	932793
23/09/2023	246,86	1234,00	-
24/09/2023	242,28	1416,50	-
25/09/2023	268,80	1322,50	481326
26/09/2023	228,51	1291,50	451580
27/09/2023	238,39	1296,00	469247
28/09/2023	250,77	1282,00	631542
29/09/2023	226,94	1328,76	658115
30/09/2023	-	-	-