

# Performance statistics



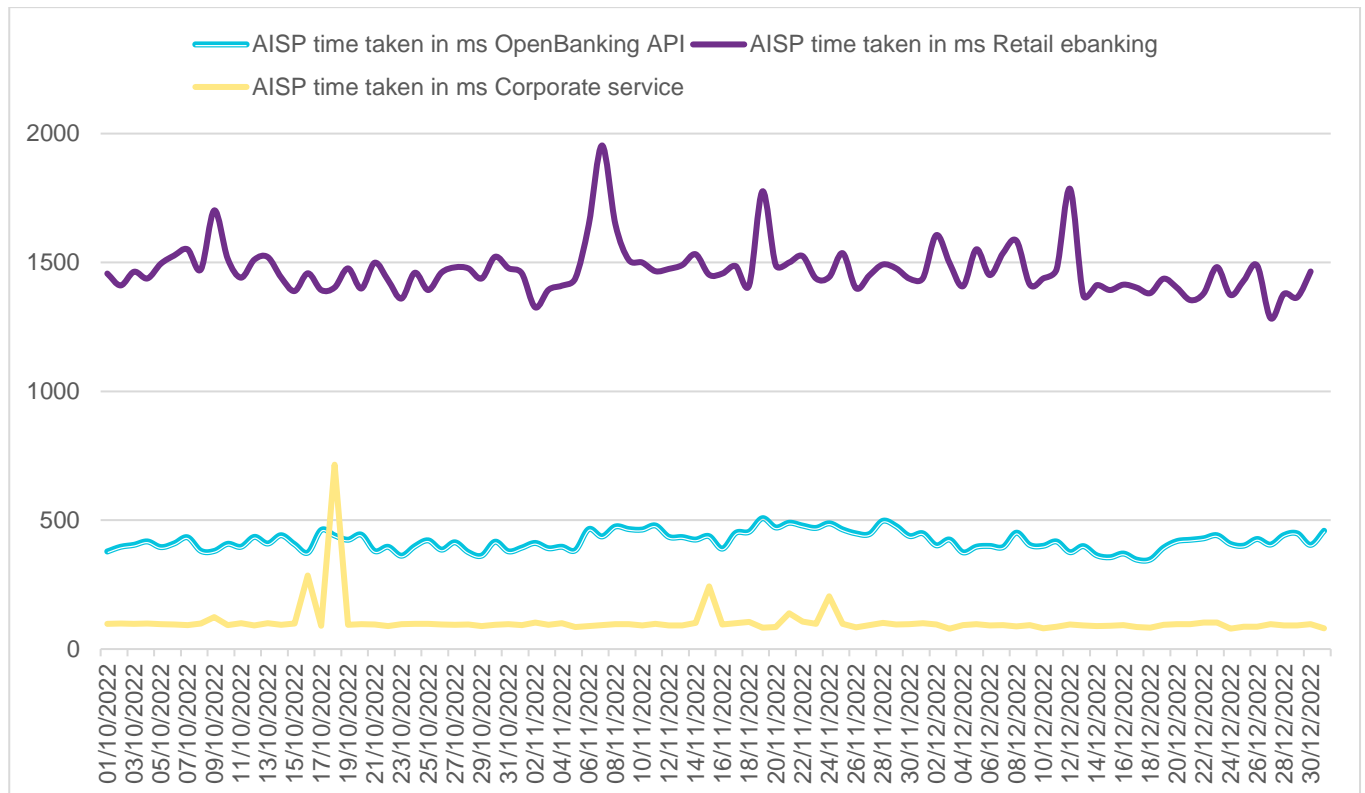
## AIS AND PIS RESPONSE TIMES

### OPEN BANKING API, RETAIL EBANKING AND CORPORATE SERVICE

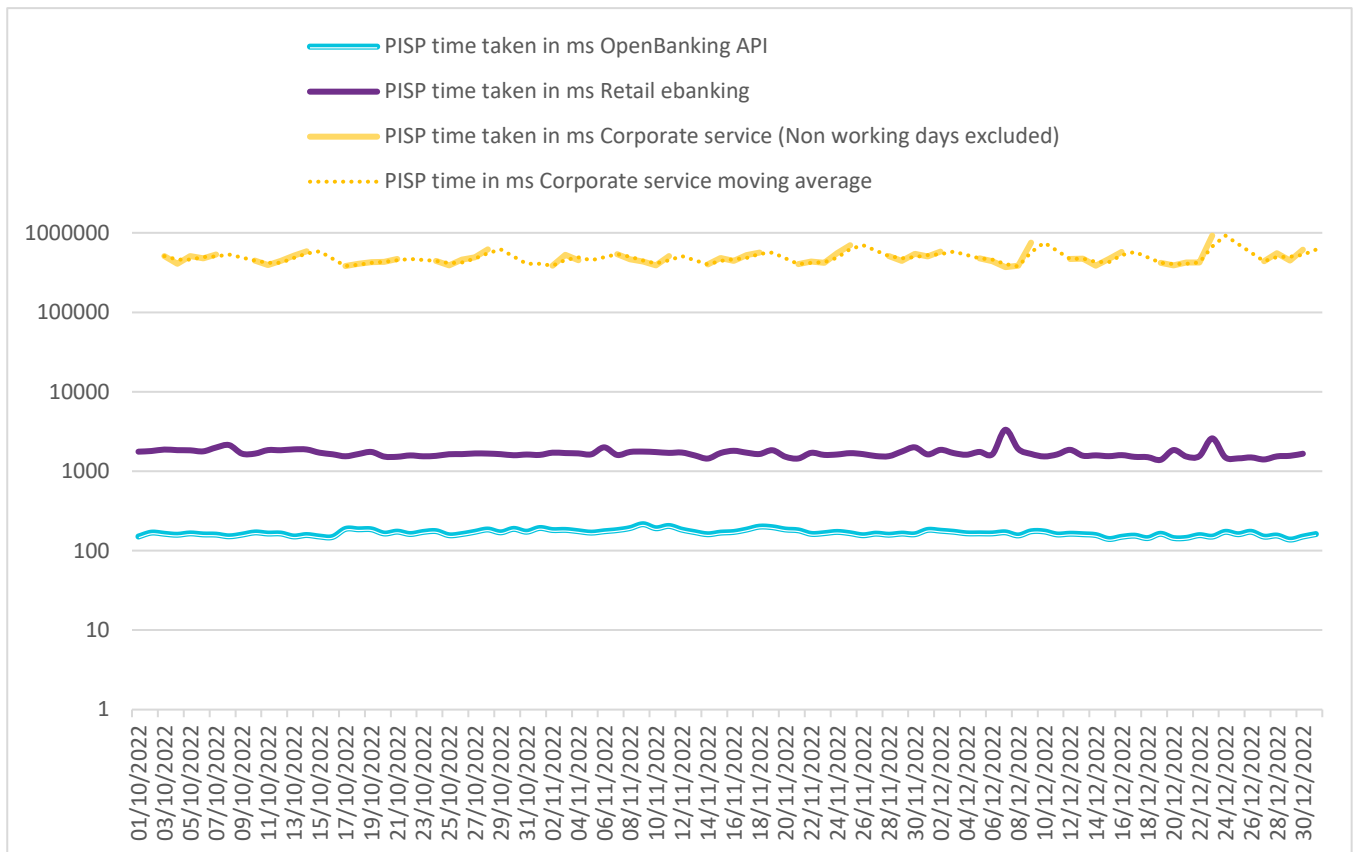
The report presents in graph and table form the daily average response time in milliseconds of the Account Information and Payment Initiation services recorded during the past quarter.

## AVERAGE TIME TAKEN IN MILLISECONDS

### AISP



## PISP



## AVERAGE TIME TAKEN IN MILLISECONDS RAW DATA

### AISP

Date	AISP time taken in ms OpenBanking API	AISP time taken in ms Retail ebanking	AISP time taken in ms Corporate service
01/10/2022	379	1457	98
02/10/2022	397	1411	99
03/10/2022	405	1464	98
04/10/2022	418	1438	100
05/10/2022	396	1495	96
06/10/2022	410	1527	95
07/10/2022	434	1551	93
08/10/2022	381	1473	99
09/10/2022	381	1702	124
10/10/2022	408	1515	93
11/10/2022	397	1441	101
12/10/2022	435	1511	91
13/10/2022	410	1521	100
14/10/2022	442	1442	94
15/10/2022	407	1389	99

16/10/2022	375	1458	285
17/10/2022	462	1393	90
18/10/2022	441	1403	715
19/10/2022	424	1477	94
20/10/2022	444	1399	97
21/10/2022	380	1499	96
22/10/2022	397	1431	89
23/10/2022	362	1360	96
24/10/2022	399	1460	98
25/10/2022	422	1393	98
26/10/2022	386	1461	96
27/10/2022	414	1481	94
28/10/2022	376	1477	96
29/10/2022	363	1438	89
30/10/2022	417	1522	95
31/10/2022	379	1478	97
01/11/2022	394	1458	93
02/11/2022	412	1326	103
03/11/2022	391	1394	95
04/11/2022	397	1410	100
05/11/2022	384	1438	86
06/11/2022	465	1644	90
07/11/2022	437	1954	93
08/11/2022	476	1648	97
09/11/2022	466	1510	96
10/11/2022	464	1500	92
11/11/2022	479	1466	98
12/11/2022	435	1475	92
13/11/2022	434	1490	91
14/11/2022	425	1532	102
15/11/2022	438	1453	243
16/11/2022	390	1457	95
17/11/2022	451	1486	101
18/11/2022	455	1411	105
19/11/2022	508	1776	84
20/11/2022	472	1489	86
21/11/2022	490	1500	139
22/11/2022	479	1525	106
23/11/2022	470	1438	98
24/11/2022	488	1444	205
25/11/2022	464	1536	98
26/11/2022	449	1400	85
27/11/2022	446	1450	93
28/11/2022	498	1492	102
29/11/2022	477	1477	96

30/11/2022	439	1437	97
01/12/2022	449	1439	101
02/12/2022	403	1606	95
03/12/2022	425	1497	79
04/12/2022	375	1408	93
05/12/2022	397	1551	96
06/12/2022	400	1451	92
07/12/2022	396	1537	94
08/12/2022	452	1584	87
09/12/2022	404	1414	93
10/12/2022	401	1438	80
11/12/2022	417	1474	86
12/12/2022	376	1786	95
13/12/2022	399	1372	92
14/12/2022	364	1412	89
15/12/2022	356	1393	91
16/12/2022	371	1414	93
17/12/2022	347	1402	86
18/12/2022	348	1381	83
19/12/2022	394	1437	94
20/12/2022	419	1402	97
21/12/2022	424	1354	97
22/12/2022	430	1380	103
23/12/2022	442	1482	103
24/12/2022	408	1374	80
25/12/2022	402	1430	87
26/12/2022	427	1488	87
27/12/2022	406	1284	97
28/12/2022	442	1378	92
29/12/2022	449	1365	91
30/12/2022	404	1465	97
31/12/2022	459		80

## PISP

Date	PISP time taken in ms OpenBanking API	PISP time taken in ms Retail ebanking	PISP time taken in ms Corporate service (Non working days excluded)
01/10/2022	151	1763	
02/10/2022	169	1796	
03/10/2022	163	1874	510852
04/10/2022	159	1841	409083
05/10/2022	165	1832	511817
06/10/2022	160	1779	475668
07/10/2022	159	1989	534640

08/10/2022	152	2133	
09/10/2022	159	1664	
10/10/2022	170	1666	448004
11/10/2022	164	1843	391280
12/10/2022	165	1837	444279
13/10/2022	151	1884	515650
14/10/2022	158	1876	585424
15/10/2022	151	1710	
16/10/2022	149	1634	
17/10/2022	188	1542	382914
18/10/2022	186	1645	407138
19/10/2022	186	1748	428902
20/10/2022	165	1528	429815
21/10/2022	174	1520	469439
22/10/2022	162	1581	
23/10/2022	172	1541	
24/10/2022	176	1562	443715
25/10/2022	157	1636	388974
26/10/2022	162	1642	459092
27/10/2022	173	1673	489377
28/10/2022	185	1667	621355
29/10/2022	170	1639	
30/10/2022	188	1589	
31/10/2022	173	1623	408939
01/11/2022	193	1604	
02/11/2022	182	1711	386346
03/11/2022	183	1691	528399
04/11/2022	176	1676	452834
05/11/2022	169	1633	
06/11/2022	176	1997	
07/11/2022	182	1602	538991
08/11/2022	193	1749	463098
09/11/2022	216	1767	435438
10/11/2022	192	1741	389331
11/11/2022	205	1701	510931
12/11/2022	184	1718	
13/11/2022	171	1579	
14/11/2022	161	1444	402152
15/11/2022	169	1696	483654
16/11/2022	172	1808	444296
17/11/2022	184	1711	522076
18/11/2022	201	1647	563492
19/11/2022	198	1836	
20/11/2022	185	1522	
21/11/2022	180	1447	402691

22/11/2022	163	1704	433921
23/11/2022	166	1605	419318
24/11/2022	172	1624	555362
25/11/2022	166	1688	696903
26/11/2022	157	1642	
27/11/2022	164	1552	
28/11/2022	159	1547	511453
29/11/2022	164	1768	441606
30/11/2022	161	1997	545729
01/12/2022	183	1629	502741
02/12/2022	178	1857	579438
03/12/2022	173	1692	
04/12/2022	166	1613	
05/12/2022	165	1749	477993
06/12/2022	165	1635	439530
07/12/2022	170	3321	369957
08/12/2022	156	1907	385116
09/12/2022	176	1649	752230
10/12/2022	175	1535	
11/12/2022	160	1627	
12/12/2022	164	1857	469592
13/12/2022	161	1567	475171
14/12/2022	157	1584	384524
15/12/2022	140	1546	469893
16/12/2022	150	1594	576268
17/12/2022	155	1516	
18/12/2022	144	1504	
19/12/2022	163	1391	418499
20/12/2022	144	1847	387800
21/12/2022	145	1529	424639
22/12/2022	157	1551	423675
23/12/2022	150	2591	922727
24/12/2022	173	1496	
25/12/2022	161	1451	
26/12/2022	173	1491	
27/12/2022	150	1406	437399
28/12/2022	155	1539	555957
29/12/2022	138	1563	448381
30/12/2022	151	1661	614065
31/12/2022	162		