

# Performance statistics



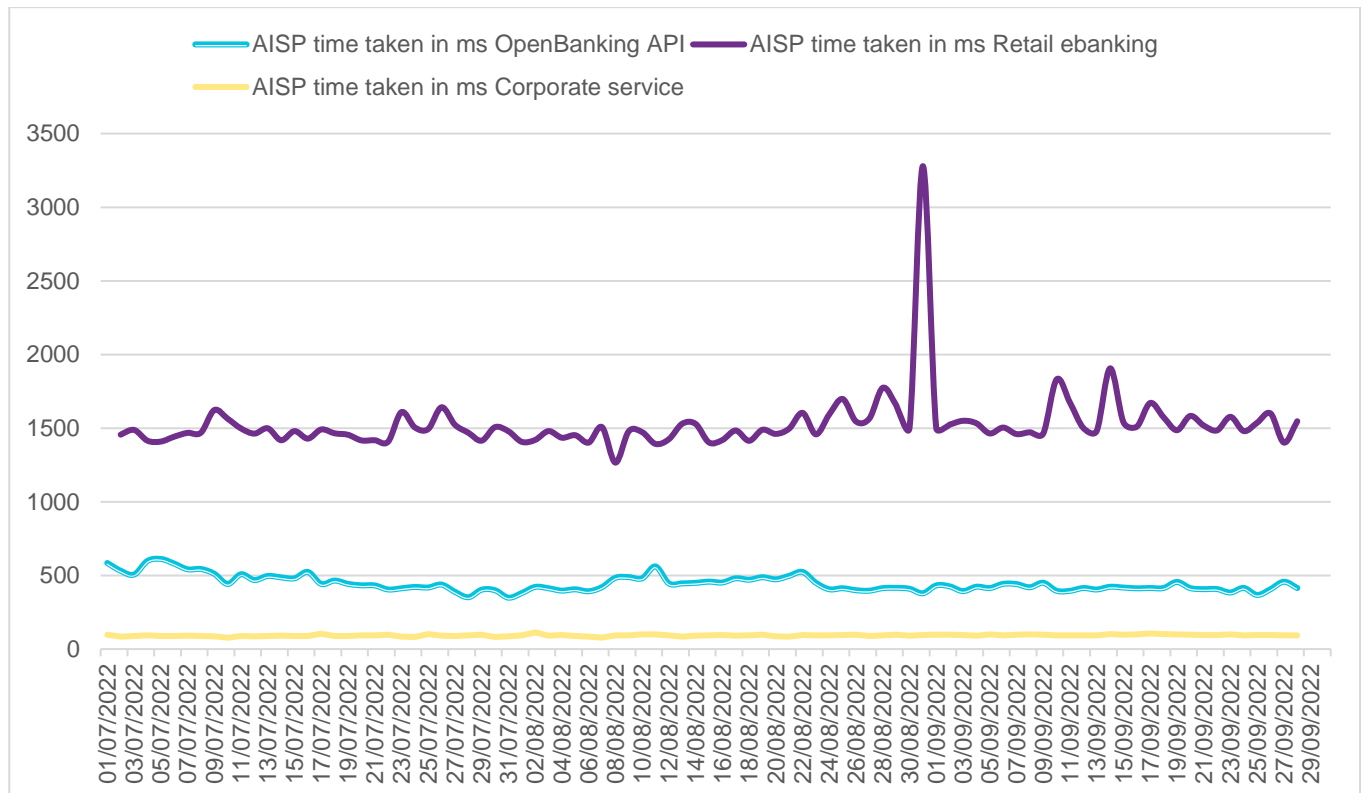
## AIS AND PIS RESPONSE TIMES

### OPEN BANKING API, RETAIL EBANKING AND CORPORATE SERVICE

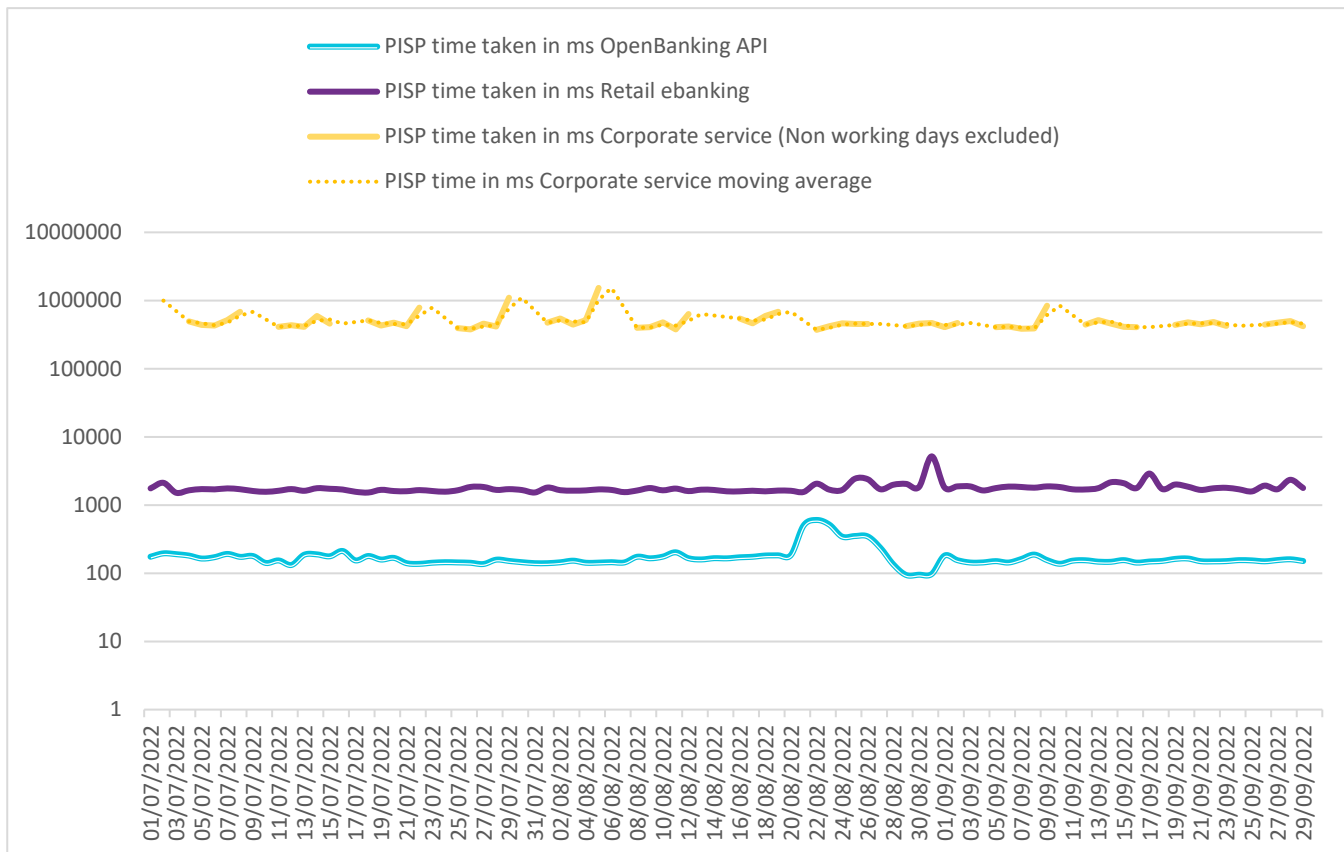
The report presents in graph and table form the daily average response time in milliseconds of the Account Information and Payment Initiation services recorded during the past quarter.

## AVERAGE TIME TAKEN IN MILLISECONDS

### AISP



## PISP



## AVERAGE TIME TAKEN IN MILLISECONDS RAW DATA

### AISP

Date	AISP time taken in ms OpenBanking API	AISP time taken in ms Retail ebanking	AISP time taken in ms Corporate service
01/07/2022	584		97
02/07/2022	532	1456	84
03/07/2022	506	1488	89
04/07/2022	598	1415	93
05/07/2022	612	1409	89
06/07/2022	581	1442	89
07/07/2022	542	1468	91
08/07/2022	544	1469	90
09/07/2022	512	1623	86
10/07/2022	442	1564	77
11/07/2022	508	1498	89
12/07/2022	469	1463	87
13/07/2022	497	1499	90
14/07/2022	487	1418	92
15/07/2022	481	1480	89
16/07/2022	524	1429	88

17/07/2022	442	1491	105
18/07/2022	465	1465	89
19/07/2022	443	1455	88
20/07/2022	433	1417	94
21/07/2022	432	1418	92
22/07/2022	405	1408	97
23/07/2022	413	1609	84
24/07/2022	422	1505	81
25/07/2022	418	1494	101
26/07/2022	438	1642	91
27/07/2022	389	1523	90
28/07/2022	352	1469	93
29/07/2022	403	1415	98
30/07/2022	400	1507	83
31/07/2022	349	1479	86
01/08/2022	380	1407	94
02/08/2022	422	1420	113
03/08/2022	413	1480	92
04/08/2022	397	1435	94
05/08/2022	406	1452	90
06/08/2022	393	1402	85
07/08/2022	421	1507	78
08/08/2022	484	1266	93
09/08/2022	489	1479	92
10/08/2022	481	1473	99
11/08/2022	561	1393	100
12/08/2022	446	1425	93
13/08/2022	446	1530	84
14/08/2022	450	1529	91
15/08/2022	458	1403	93
16/08/2022	452	1419	94
17/08/2022	481	1484	90
18/08/2022	471	1414	93
19/08/2022	488	1489	98
20/08/2022	474	1461	87
21/08/2022	498	1497	84
22/08/2022	524	1604	94
23/08/2022	450	1458	94
24/08/2022	406	1594	93
25/08/2022	413	1698	95
26/08/2022	400	1545	97
27/08/2022	396	1566	89
28/08/2022	414	1774	94
29/08/2022	416	1656	97
30/08/2022	410	1503	92
31/08/2022	379	3279	96
01/09/2022	432	1499	97

02/09/2022	426	1524	97
03/09/2022	394	1550	95
04/09/2022	423	1533	92
05/09/2022	415	1464	99
06/09/2022	443	1504	93
07/09/2022	441	1460	97
08/09/2022	420	1472	99
09/09/2022	450	1463	98
10/09/2022	396	1831	92
11/09/2022	396	1673	92
12/09/2022	415	1501	94
13/09/2022	405	1481	92
14/09/2022	423	1906	101
15/09/2022	418	1540	98
16/09/2022	413	1510	101
17/09/2022	415	1671	107
18/09/2022	415	1574	102
19/09/2022	456	1486	99
20/09/2022	414	1583	98
21/09/2022	407	1518	95
22/09/2022	408	1485	96
23/09/2022	384	1577	100
24/09/2022	415	1480	92
25/09/2022	368	1537	96
26/09/2022	407	1600	96
27/09/2022	457	1402	94
28/09/2022	415	1547	94
29/09/2022	448	1496	96
30/09/2022	407	1457	99

## PISP

Date	PISP time taken in ms OpenBanking API	PISP time taken in ms Retail ebanking	PISP time taken in ms Corporate service (Non working days excluded)
01/07/2022	175	1758	999696
02/07/2022	196	2120	
03/07/2022	190	1516	
04/07/2022	182	1647	493793
05/07/2022	164	1716	437194
06/07/2022	172	1700	429664
07/07/2022	192	1757	514093
08/07/2022	174	1707	684762
09/07/2022	179	1608	
10/07/2022	142	1566	
11/07/2022	154	1623	413444

12/07/2022	132	1716	436064
13/07/2022	187	1619	412994
14/07/2022	189	1769	593158
15/07/2022	177	1734	459686
16/07/2022	212	1689	
17/07/2022	154	1566	
18/07/2022	179	1528	508889
19/07/2022	159	1673	430499
20/07/2022	168	1606	473762
21/07/2022	140	1597	421493
22/07/2022	137	1659	784789
23/07/2022	143	1608	
24/07/2022	145	1571	
25/07/2022	144	1651	395053
26/07/2022	142	1847	376027
27/07/2022	137	1843	458084
28/07/2022	158	1670	415043
29/07/2022	151	1712	1100875
30/07/2022	145	1662	
31/07/2022	141	1529	
01/08/2022	141	1808	474685
02/08/2022	145	1652	544857
03/08/2022	153	1628	443288
04/08/2022	143	1641	516079
05/08/2022	143	1698	1530949
06/08/2022	145	1668	
07/08/2022	144	1548	
08/08/2022	175	1637	398355
09/08/2022	166	1778	408253
10/08/2022	175	1647	477962
11/08/2022	203	1746	376540
12/08/2022	166	1604	635643
13/08/2022	159	1683	
14/08/2022	166	1666	
15/08/2022	165	1590	
16/08/2022	171	1589	543596
17/08/2022	174	1624	465389
18/08/2022	182	1591	594270
19/08/2022	183	1633	680088
20/08/2022	185	1621	
21/08/2022	504	1558	
22/08/2022	605	2058	371748
23/08/2022	518	1685	420791
24/08/2022	345	1663	465219
25/08/2022	352	2433	453887
26/08/2022	347	2394	452762
27/08/2022	235	1705	

28/08/2022	135	1987	
29/08/2022	94	2044	421517
30/08/2022	95	1837	457307
31/08/2022	98	5180	469570
01/09/2022	182	1812	406315
02/09/2022	156	1879	470576
03/09/2022	144	1879	
04/09/2022	144	1639	
05/09/2022	151	1774	408242
06/09/2022	144	1867	416138
07/09/2022	162	1842	385311
08/09/2022	188	1798	390719
09/09/2022	156	1879	838506
10/09/2022	138	1839	
11/09/2022	153	1704	
12/09/2022	155	1694	442995
13/09/2022	148	1770	518138
14/09/2022	147	2162	459201
15/09/2022	156	2091	411201
16/09/2022	143	1776	406887
17/09/2022	148	2900	
18/09/2022	152	1720	
19/09/2022	162	2002	436614
20/09/2022	165	1863	481001
21/09/2022	150	1669	448164
22/09/2022	149	1763	486129
23/09/2022	151	1792	424126
24/09/2022	156	1702	
25/09/2022	154	1586	
26/09/2022	150	1930	441870
27/09/2022	156	1707	473941
28/09/2022	160	2348	497803
29/09/2022	151	1778	420015
30/09/2022	151	1784	448180